

## Curriculum Vitae

### Luigi Augello

Date of Birth: 23/03/1967

Nationality: Italian

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## Work Experience

**01/09/2024 – Present | Head of IT Systems and Networks - Territorial Hub of Caltanissetta**

### University of Palermo

- System Manager of Linux and Windows servers for ICT operations management.
- Handling ICT support requests via OTRS ticketing system.
- Network infrastructure configuration and maintenance.
- Cybersecurity management: implementation of Mikrotik firewalls.
- Network and system monitoring using Nagios.
- Management and maintenance of the institutional website.
- Coordination of IT service providers for infrastructure maintenance.
- Procurement support for IT equipment purchases.
- IT asset management and software deployment using OCS Inventory.
- Operating system imaging and deployment with FOG.
- Virtualization management via Citrix XenServer and VirtualBox.
- Second-level help desk support for staff, faculty, and students.

**01/01/2012 – 30/08/2024 | IT Systems Manager - Territorial Hub of Caltanissetta**

### University of Palermo

- Responsible for IT systems at the Caltanissetta hub.
- Webmaster of the institutional website.
- Network security management through firewall, proxy servers, and access policies.
- Hardware and software management.
- IT procurement and supplier coordination.

**01/02/2008 – 30/04/2012 | IT Officer**

### University of Palermo

- IT Systems Administrator for the educational hubs in Agrigento, Caltanissetta, Trapani, and Marsala.
- Security and monitoring of subnetworks.
- Network service implementation for authentication and data security.
- IT infrastructure maintenance.

**15/09/2002 – 31/01/2008 | IT Officer**

**University of Palermo - Agrigento Hub**

- IT Officer for Agrigento and the Provincial University Consortium.
- Technical specifications for procurement and network cabling.
- Linux and Windows server administration.
- IT team coordination.

**04/03/2000 – 14/09/2001 | Data Processing Technician**

**University of Palermo - University Computing Center**

- Network management and maintenance.
- Teaching in "SIR" program for research and education evaluation.
- Development of database applications using Delphi.
- Linux and Windows system administration.

**02/05/2000 – 03/03/2001 | Administrative Assistant**

**University of Palermo - Regulations and Statutes Office**

- IT support for networking and system administration.

**01/04/1995 – 01/05/1999 | Administrative Assistant**

**University of Milan - Institute of Veterinary Pharmacology and Toxicology**

- Budget and fund management.
- Development of administrative software.

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## **Education and Certifications**

- **Post-Diploma Specialization in Programming (ANSI C)** - Vigorelli Training Center, Milan (1999)
- **Certified Microsoft NT 4.0 Server Administrator** - Digitecnica S.r.l., Catania (2000)
- **Linux Network Server Specialist** - University of Palermo (2002)
- **European Computer Driving License (ECDL)** - AICA (Certified)
- **System Administrator Certification** - University of Palermo (2021)
- **Advanced SQL and Database Management** - University of Palermo (2022)
- **Cybersecurity Training** - ORSA/UniPA (2022)
- **Various certifications in IT security, networking, and web development**

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## **Technical Skills**

- **Operating Systems:** Linux (Red Hat, CentOS), Windows Server
- **Networking:** Mikrotik, Cisco, VPN, Firewalls
- **Monitoring:** Nagios, OCS Inventory
- **Database Management:** SQL, Oracle
- **Programming Languages:** ANSI C, Delphi

- **Virtualization:** Citrix XenServer, VirtualBox
  - **Web Development:** OpenCMS, HTML, PHP
  - **IT Security:** IDS/IPS, Firewall Configuration
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## **Languages**

- **Italian** (Native)
- **English** (Intermediate - B1 Level)

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*Last updated: February 2025*